

ACCESSING SERVICES DURING THE CORONAVIRUS (COVID-19) PANDEMIC

To mitigate the spread of the CORONAVIRUS (COVID-19), the PA CareerLink® Chester County and the United Way Financial Stability Center office is currently **CLOSED**. Any additional changes to our office status will be published on our website at www.pacareerlinkchesco.org, on our voice mail messaging service at 610-280-1010 and on our various social media sites.

This guide has been created to ensure that you can continue to access necessary resources. Please direct your program specific inquiries to the appropriate Partner and/or Contact Person as many of these services can be accessed while our office is closed.

Service/Program	Organization/Partner	Contact Person/Phone	Web Page and Email Address
RESEA Program as required by UC <i>Services by PA Labor & Industry</i>	PA CareerLink® Chester County	Christopher Frankenfield 610-280-1038	cfrankenfi@pa.gov
Employer Job Postings in PA CareerLink®	PA CareerLink® Chester County	Kenneth Costello 610-280-1040	kcostello@pa.gov
Apply for Jobs on PA CareerLink®	PA CareerLink® Chester County	Apply at www.pacareerlink.pa.gov Direct any questions or requests for assistance to 610-280-1010 or pacareerlink@chesco.org	
PA CareerLink Website Navigation Assistance for Job Seekers Staff is available to assist with enrollment into PA CareerLink®. Staff can also assist with password/account retrieval and answer questions related to job search	PA CareerLink® Chester County	Kenneth Costello 610-280-1040 kcostello@pa.gov or Ann Marie Barr (610) 331-4101 abarr@openhearthinc.org	
Veteran Services – Case Management Services/Job Search and General Questions	PA CareerLink® Chester County	Donna Acker 610-280-1037	doacker@pa.gov

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Trade Act Services for Job Seekers	PA CareerLink® Chester County	Kenneth Costello 610-280-1040	kcostello@pa.gov
Filing an Initial Claim for UC	Unemployment Compensation	File an Initial Claim or download a paper application at www.uc.pa.gov	uchelp@pa.gov
Questions for Current or Existing Unemployment Compensation Claims	LiveCHAT: www.uc.pa.gov/Chat/index.aspx or email: uchelp@pa.gov		By Phone: 1-888-313-7284 (M,T,TH -8 am – 4 pm) (W – 12 pm – 6 pm) (F – 8 am – 12 pm)
Unemployment Compensation Debit Card Questions	ReliaCard	1-888-233-5916	n/a
Workforce Development Title I Services <u>Job Seekers</u> can access Welcome Center Services, 1:1 services including resume and cover letter assistance, eligibility determination for funded Individual Training Account grants and remote job seeker workshops such as Resume & Cover Letter Writing, Interviewing, Elevator Speech + more. <u>Business Services</u> will continue remotely and identify current employer hiring needs and match job seekers with employer hiring needs.	PA CareerLink® Chester County	General Workforce Inquiries 610-280-1042 or pfuss@edsisolutions.com Welcome Center 610-280-1030 or rspatichia@edsisolutions.com Remote Workshops 610-280-1031 or gdesmond@edsisolutions.com 1:1 Job Seeker Services 610-280-1042 or pfuss@edsisolutions.com Business Services 610-280-1029 or amathis@edsisolutions.com	

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EARN, WorkReady and SNAP Programs Programs assist TANF & SNAP recipients with various workforce services including job Readiness, classroom training, supportive services and individual training accounts. Existing clients may call/email for further information. New enrollments must be referred by CAO.	PathStone Corporation	Yajaira Alarcon PathStone Corporation 610-280-1046 or 1-800-425-0053	yalarcon@pathstone.org
Career Corps Youth Services A program for youth (ages 16-24) for GED completion, job training continuing education and various workforce services.	Career Corps	Linda Marino PathStone Corporation 610-280-1061 or 1-800-425-0053	lmario@pathstone.org
SNAP (Food Stamps), Medical Assistance, Cash Assistance and LIHEAP Heating Assistance	County Assistance Office Department of Human Services	Applications, renewals and other documents can be submitted thru: <ul style="list-style-type: none"> • www.compass.state.pa.us • myCOMPASS app • Mail: 100 James Buchanan Drive, Thorndale PA 19372 • Office Drop Box outside the front door • 1 866 550 4355 to complete a Medical Assistance application 	c-chesterc@pa.gov

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Financial Navigation Services A Financial Navigator is available to provide financial navigation services to individuals who are seeking assistance with increasing their income, decreasing their debt, and/or building their assets.	United Way Financial Stability Center	Ashley Thornton Open Hearth, Inc. 610-280-1023 (all messages will be returned within 48 hours)	athornton@openhearthinc.org
Family Savings Program The Family Savings Partner (FSP) Program Coordinator will continue to enroll savers into the Family Savings Partner Program, which provides a match of a family's savings to be used toward the purchase of an asset goal such as a car, post-secondary education, or a first home.	Open Hearth, Inc.	Taryn Alexander Open Hearth, Inc. 610-280-1033 (calls will be returned within 48 hours)	talexander@openhearthinc.org
Individual/Family Counseling Individual and Family Counseling services are available to customers.	United Way Financial Stability Center	Meg Pope Family Service of Chester County 610-696-4900 (x-127)	mpope@familyservice.us
Consumer Credit Counseling Services include Credit Counseling, Reducing Debt, Budgeting & Avoiding Foreclosure	Clarifi	Make appointment via phone/website 215-563-5665	www.myclarifi.org

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Legal Services Legal advice and direct representation in court. Office meetings by appt only –	Legal Aid of SEPA	Contact via phone or apply online 1-877-429-5994 9 am – 1 pm	Apply online: www.lasp.org
Free Tax Preparation Services	VITA	Questions? Contact: Donna Laird dlaird@quietrevolution.org Physical Sites are closed, but tax customers may access www.chestercountyfreetaxes.org to complete taxes themselves	
1-on-1 Employment Advise Sessions For Low Income Women. Program operated	Wings for Success Diane Mills 610-644-6323, ext. 1 (Frazer) Kelly Quant 610-644-4323, ext. 3 (Kennett) – bilingual		diane@wingsforsuccess.org kelly@wingsforsuccess.org
Re-entry Program Orientation and access to workforce services for those affected by incarceration.	Life Transforming Ministries	Janis McElwee 610-380-1587	jmcclwee@quietrevolution.org
Family Benefits Enrollment Assistance in applying for health benefits such as Medicaid, CHIP and food stamps available to English/Spanish speaking community.	Maternal Child Health Consortium	610-344-5370 Monday thru Friday 8:30 am – 4:30 am	Completion of Benefits Applications by phone and via virtual home visits
Spanish Speaking Services for all programs Spanish speaking customers may call us send us an email for questions regarding any program/service.	PA CareerLink® Chester County	610-280-1032 callen@edsisolutions.com 610-344-5311 jroman@chesco.org	



**Financial
Stability Center**